

### MAKAI at LAGOON TOWER

- RESTAURANTS**
- L1 Kamuela Provision Company
  - L2 Kona Pool Bar
  - L3 Orchid Marketplace
  - L4 Waikoloa Coffee Co.
  - L5 Lagoon Grill
  - L6 Shaka Cones Ice Cream
- ACTIVITIES**
- L7 Kona Pool Slide
  - L8 Kona Pool
  - L9 Children's Sand Pool
  - L10 Checker Board
  - L11 Dolphin Quest Village
  - L12 Dive Adventures
  - L13 Legends of Hawaii Lū'au
  - L14 Kohala Spa
  - L15 Kohala Tennis
  - L16 Hawaiian Cultural Center
- SHOPPING**
- L17 Retail Shopping
  - L18 Big Island MarketPlace
  - L19 Magic Memories Photography
- AMENITIES**
- L20 Launderette (4th floor)



### OCEAN TOWER

- RESTAURANTS**
- O1 Boat Landing Cantina
  - O2 Waikoloa Coffee Co.
- ACTIVITIES**
- O3 Kohala Pool
  - O4 Kohala Pool Slide
  - O5 Adult Pool
- VENUES**
- O6 Buddha Point
  - O7 Ocean View Terrace
  - O8 Ocean Tower Welcome Center
  - O9 Ocean Tower Sales Preview Center
- SHOPPING**
- O10 Dancing Dolphins Sundry Shop
- AMENITIES**
- O11 Launderette (1st floor)



### WELCOME TO HILTON WAIKOLOA VILLAGE

If we can assist with anything, anytime, simply text us. 808-369-9870

Please provide your name and room number when using this service. Standard messaging/data fees may apply.

Concierge (Dining & Activities) 808-886-1234 Ext. 54

Hilton Waikoloa Village  
69-425 Waikoloa Beach Drive  
Waikoloa, Hawaii 96738-5710

HiltonWaikoloaVillage.com  
FACEBOOK HiltonWaikoloaVillage  
INSTAGRAM @HiltonWaikoloaVillage  
TWITTER @HiltonWaikoloa

**LOWER LOBBY**  
Asian Services Desk  
Bicycle Rentals  
Tour/Activity Buses  
Resort/Shopping/Golf Shuttles  
Waikoloa Transportation

### MAIN AREA

- RESTAURANTS**
- M1 Kona Tap Room
  - M2 Big Island Breakfast
- SERVICES**
- M3 Business Center
  - M4 National/Alamo Car Rental
  - M5 Front Desk
- OUTDOOR VENUES**
- M6 Lagoon Lanai
- CONVENTION CENTER**
- M7 Water's Edge Boardroom
  - M8 Waikoloa Suites
  - M9 Kona Ballrooms
  - M10 Queen's Ballroom
  - M11 Monarchy Ballroom
  - M12 King's Ballroom
  - M13 Kohala Ballrooms

### PALACE TOWER

- RESTAURANTS**
- P1 Nui Italian
- ACTIVITIES**
- P2 Wedding Chapel
  - P3 Wedding Gazebo
- OUTDOOR VENUES**
- P4 Palace Garden
  - P5 Palace Lawn

- CONCIERGE** C
- RESTROOMS** R
- STAIRWAYS** [Staircase icon]
- ELEVATORS** [Elevator icon]
- BOATWAY** [Boatway icon]
- TRAM** [Tram icon]
- WALKWAY** [Walkway icon]
- BICYCLE RENTAL** [Bicycle icon]
- POLARIS SLINGSHOT RENTAL** [Slingshot icon]
- HANDICAPPED ACCESSIBILITY** [Wheelchair icon]
- BOAT STOP** B
- TRAM STOPS** T
- 1 MAKAI at Lagoon Tower  
2 Main Lobby  
3 Convention Center/Big Island Breakfast  
4 Palace Tower  
5 Ocean Tower
- RECREATION DESK** [Star icon]  
Cabana Rentals  
Only at Kona Pool Desk
- WI-FI AREA** [Wi-Fi icon]
- ATM** [Dollar sign icon]
- WAIKOLOA SUNSET** [Sunset icon]
- SMOKING AREA** [Cigarette icon]
- POOL TOWEL DISPENSER** [Towel icon]

- Beach Shuttle departs from the MAIN Lobby  
- Please see your Concierge or call extension 53 for accessibility assistance and stroller access around the resort

**Hilton Grand Vacations**

**TOURS & ACTIVITIES BY HILTON GRAND VACATIONS**

**HOTEL AND ISLAND ORIENTATION**  
HGVC Welcome Center in Makai/Lagoon Tower

King's Shops and Queen's Marketplace



To Waikoloa Golf Courses